

POLITICAL

Mayoral - Referendum

Funding

Election/change of Govt.

Localism

Change of Leader

NATIONAL POLICIES

NHS/Social care Reforms

Role of LA'S - commissioning body?

ECONOMIC

Less disposable income - effect on purchasing power bills etc

SOCIAL BUDGET CUTS.

EU membership - changes to fundings/banking
Economic Impact

Skills for future jobs

↳ higher skills/employability
changes to Terms & Conditions / Pensions /
Car Parking issues

Commissioning of deprivation - concentrated services
+ budget etc.

- Continuing youth employment / older p. working longer.
- Reducing "back office" costs including HR!

Shared Services

SOCIAL

• Ageing population

• Migration

• Big Society agenda → dependant on whether people sign up to it / resist

• Graduate pool (unemployed)

• NEETS

• SKILLS GAP.

• Need to work longer

• Baby Boom - demand on fine services

• Crime / Health impact on services

• Public health

TECHNICAL

Tech solutions → become cheaper → enable e.g. greater remote working, services etc. provided at different locations/remote

Leave the older workforce behind (possibly)

MOVING TOWARDS SELF SERVICE SOLUTIONS

I.T. TO SUPPORT MOBILE WORKFORCE.
One Stop Shop for Services ^{customer}

ISSUES as a result of technology, i.e. data security.

Data management technology

More to e enabled services, impact on non e enabled population

Less person centred ← Process driven & Solutions

LEGAL

Statutory Roles

Localism

GOVERNMENT POLICY.

Legal challenge (Human Rights)

Safeguards/quality of Services/Audits

Changes in employment law

ENVIRONMENTAL

ENERGY COSTS / WORKSPACE.

• New Build Offices - paperless office, hot desking

• home working, mobile working

• waste management

• Lower subsidies for 'green' issues.

• Flooding

• climate change - i.e. temperature extremes
impact on community e.g. elderly

• Pollution - rubbish/tipping - costs to LIA